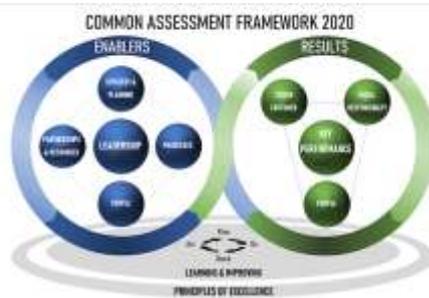




CAF Newsletter November 2019



The new CAF2020

On 28 November 2019, the EUPAN Directors-General in Helsinki unanimously adopted the CAF2020. CAF2020 is the fifth version of the Common Assessment Framework. Currently, around 4,100 organisations use the CAF, and many countries have included the CAF in their administrative reform strategies. CAF2020 was developed by the European CAF Correspondents Network and EIPA's CAF Resource Centre in an interactive two-year process.

What's new in CAF2020?

The basic structure with 9 criteria and 28 subcriteria has been preserved. The language has been simplified, shortened and is now more concise. CAF2020 reinforces the focus on digitisation, agility, sustainability, innovation, collaboration (participation) and diversity. As a result, there have been significant changes in each individual subcriterion and examples. However, users of previous CAF versions will not find it too difficult to become familiar with the new version; the compatibility with the predecessor, CAF2013, is ensured.

Download CAF2020 here

<https://www.eipa.eu/wp-content/uploads/2019/11/CAF-2020.pdf>



CAF Developments in the Slovak Republic

The Quality and Project Management Department established at The Slovak Office of Standards, Metrology and Testing of the Slovak Republic has launched a National Project called “*Implementation and Support of Quality Management in Public Administrations*“. The main goal of the project is to increase the usage rate of QMS and TQM tools in the public sector and to improve their efficiency.

The National Project is divided into two main parts:

1. *Implementation of Quality Management Systems.*
2. *Establishment of the CAF Centre.*

The CAF centre offers free training and advisory activities to public sector employees and carries out analytical and methodological studies in the field of quality management. These services are offered at the CAF centre headquarters as well as at the trainees' premises. In next three years, the project's mission involves the creation of a new Quality webpage and of the first national online Self-Assessment Tool. The National Project concerns 19 partners including the Slovak Republic government office, The Ministry offices and the central government administrations. Within one year of the project implementation, 81 training activities have been organised and 1.159 public sector employees have been trained.



Representatives from the Harghita County Council visit EIPA for a CAF introductory session.

A delegation from the Harghita County Council has visited EIPA for an introductory session on the CAF model. The seminar, which lasted a full day, aimed to introduce the CAF2013 model to the participants as well as covering some of the recent best practices from across the EU member states. Over the past year there has been a growing interest and implementation of the CAF model by Romanian public sector organizations.



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