

CAF Newsletter 06/2019



New members of the CAF-Network

On invitation of the Romanian EU-Presidency the CAF-Correspondents met on May 6, 2019 in Bucharest. We welcome the new members from Croatia, Serbia and ReSPA (respaweb.eu). Furthermore Ukraine has applied for membership in the CAF-network and we are looking forward to having a fruitful cooperation in the future.



News from CAF 2020

The work on the new version of CAF2020 goes on. CAF2020 will be published end of 2019 and presented during the EUPAN Meeting of the General Directors in Helsinki in November this year. The status quo: Agreements of the CAF Network on the criteria 1-5. During summer a working group will on the criteria 6-9, glossary, etc.



CAF Seminar EIPA 22-23 May 2019

An open CAF seminar took place at EIPA's headquarters in Maastricht on the 22nd and 23rd on May, which saw participants joining us from Bulgaria, Croatia, Czech Republic, Germany and Luxembourg. The seminar introduced the CAF model and the process of CAF implementation, touching upon the background of CAF and its development to the European Guideline for excellent public governance.





CAF in Macedonian Ministry for Labour and Social Policy (MLSP)

The Republic of North Macedonia continues with the implementation of CAF!

Over the last five months, Macedonian Ministry for Labour and Social Policy has been actively engaged in CAF. At the priorities-defining seminar held on the 17th and 18th of January 2019 in Skopje, Mr. Gonul Bayraktar, Deputy Minister stressed out the importance of self-assessment. According to the CAF expert Igor Markovski, the self-assessment group produced a high-quality report, while the group and the MLSP management were regarded as truly dedicated to introducing quality management in MLSP. This is the second round of implementing CAF in MLSP, first was in 2013. With the support of the minister, Ms. Mila Carovska, the Ministry has produced the Plan for improvement, and in the next period of 2 years they will implement 21 strategic activities, and over 40 Quick wins.



European Committee of the Regions: Study on Administrative capacity of local and Regional Authorities by the



The study Administrative capacity of local and regional authorities: Opportunities and challenges for structural reforms and a more effective European economic governance has been published.

Find the full document here:

<http://portal.cor.europa.eu/europe2020/news/Pages/2018-administrative-capacity.aspx>



Tribute to Michael Kelly
(1938 -31st January 2019)

Isabel Corte-Real

Michael Kelly was Director of Programmes and Development when I completed my mandate at the European Institute of Public Administration in Maastricht in 2000.

When the idea, or should I say the ideal, of having a common assessment framework (CAF) to appraise the quality of public services for citizens and society, gained consensus and momentum within in the context of the informal meetings of Ministers and Directors-General of the Public Service of EU Member States, Michael Kelly was enthusiastic about the project.

Modestly, as he was, he devoted himself, his knowledge and expertise to the concept of CAF and to the idea of the European Awards for best practices. CAF is nowadays used all over Europe, other continents and countries, from Asia to South America, motivating quality management initiatives and still at the top of EIPA's Agenda.

Michael Kelly passed away in the last day of January and left us. I felt his loss deeply. He always had a humble and practical attitude towards big challenges. His motivation to public mission, his focus on service, his sense of duty, his expertise in public management issues made him somewhat of an unsung hero who should be remembered.

I feel deeply grateful to Michael and it motivated me to write this short statement. The European values and principles of public service were always an inspiration to him and will live on with those who continue to serve in public administrations.

Isabel Corte-Real
21.02.2019



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