

7th European CAF Users' Event

30 November 2016, Bratislava (SK)



#CAF7_SK

The pre-registration is open until
23 September - register quickly!



CAF Improvement Identification, Prioritisation and Implementation

A tradition of bi-annual CAF Users' Events is respected with this years' edition taking place in Bratislava the 'beauty on the Danube', hosted by the Slovak Presidency of the European Union.

The topic of the 1-day event is this time 'CAF Improvement Identification, Prioritisation and Implementation' and presents the outcome of a study based on 20 selected cases from throughout Europe. The various case presenters will demonstrate how their self-assessment with CAF lead to the introduction of modern managerial practices that improved strengthened considerably the results of their organisation in different aspects.

Key note speakers will analyse prioritisation methodologies and illustrate the added value of coordinating key processes amongst partners in the same policy chain, and address the need for professionalization of the leadership of public sector organisations.

The 7th CAF Users' Event brings CAF Users from all over Europe together and provides them with inspiring ideas and new insights.

The places are limited and the 150 available seats are filling up quickly. If you have interest in participating at the event, get in contact with your National CAF Correspondent **before 23 September 2016**.

Find the contact details of your CAF Correspondent via: www.eipa.eu/caf >> [CAF National Correspondents](#)

In case your country/organisation is not represented by a CAF Correspondent, please get in contact with the CAF Resource Centre via caf@eipa.eu

To view the full programme and to find out more on the practicalities go to the EIPA CAF website www.eipa.eu/caf.



Perhaps you know everything there is to learn about CAF - but what about your colleagues? Please advise them this upcoming trainings:



**The Common Assessment Framework:
The Reference model for Total Quality Management in the Public Sector
Barcelona (ES), 28-30 September 2016**

The seminar is confirmed to take place - there are still places left - (extended) deadline for registration is 23 September 2016

While the use of the CAF model is spreading throughout Europe (and beyond) EIPA continues to receive demands to organise a basic CAF training for the CAF 2013 model. A qualitative and in-depth introduction in this reference model for TQM in the public sector is an essential starting point of the journey towards excellence. The experience of European CAF RC in transmitting the knowledge, training, implementing and evaluating the use of the CAF tool, guarantees the added value of this training for newcomers as well as experienced users.

And what about a course for the experienced CAF User - like yourself?



**CAF Masterclass:
Expert Solutions to Assure Effective Implementation of the CAF
Maastricht (NL), 8-10 November 2016**

Register as soon as possible!

After many years of CAF applications, many CAF experts and CAF users still have questions or concerns regarding some theoretical and practical aspects of the CAF. To discuss these issues and find appropriate solutions adapted to the specificity of every administrative context, the European CAF Network asked the EIPA to organise a CAF Masterclass. This Masterclass has the objective of bringing together experienced users, coaches, organisers and CAF National Correspondents to have in-depth discussions and come to new insights in the applicability of CAF.

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